



TokenUnlimited Retail Group (PTY) Ltd.
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The Loyalty Box WooCommerce Manual

V1.1



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Intro

Platform: Wordpress with WooCommerce

Plugin Location: Wordpress Plugin Store (Plugins -> Add new -> Search "The Loyalty Box")

Plugin Version: v1.0.1

Example: <http://lptest.co.za/wp/>

Installation

Before beginning installation, please ensure that:

WooCommerce is installed on your Wordpress Site and

Ensure that you have a Loyalty Box account (We offer free 14 day trials)

In The Loyalty Box – Set up your Loyalty Program

- 1- Go to www.theloyaltybox.com
- 2- Sign up for a free trial version
- 3- You will receive an activation email
- 4- Once your account is activated, you can log in at <https://admin.theloyaltybox.com/login.aspx>
- 5- Once logged in, go to Clients -> Locations -> View Locations
 - a. If there is no location listed, add a new one by clicking New Location
 - b. Enter all details from "Location Name" down (Location Name is usually your Store Name)
 - c. Ensure the location is enabled (You will see a status dropdown), then click Save
- 6- In the View Locations screen, click "View/Edit" in the location grid
- 7- Take note of the top 3 fields (Location ID, Integration Auth and Integration Password)
- 8- Setting up a loyalty program in The Loyalty Box is outside the scope of this document – please go here to learn more: <http://theloyaltybox.freshdesk.com/support/home>

In Wordpress

- 1- Log into your Wordpress Admin Dashboard
- 2- Go to Plugins
- 3- Click Add New
- 4- Search "The Loyalty Box"
- 5- A plugin Named "The Loyalty Box – WooCommerce Rewards Program" will come up
- 6- Click "Install Now"
- 7- Once The Loyalty Box is installed, Click on WooCommerce in the left pane of your Wordpress Dashboard
- 8- Click on Settings
- 9- Click on the Loyalty Box tab in the far right of the tab box
- 10- Fill in the following fields:
 - a. Reward Programme Name: *What you would like your program to be called*
 - b. Client ID: 1724



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- c. Location ID: *Location ID from “In The Loyalty Box” step 7*
 - d. API Username: *Integration Auth from “In The Loyalty Box” step 7*
 - e. API Password: *Integration Password from “In The Loyalty Box” step 7*
- 11- Click Save Changes – you’re good to go!

Typical Use Cases

The use cases depend heavily on the specific store and theme configuration, but we will look at this topic in reference to our test store located here: <http://lbtest.co.za/wp/>

With our plugin enabled, our store set up and PayPal Sandbox configured, we will begin by going to the menu bar, to the Shop button.

Under any item of your choice, click Add to Cart. A View Cart link will appear next to the button. Click it.

You will now be taken to your cart. It is here that you will see The Loyalty Box functionality.

You will see a button located beneath the cart items. The button is labelled “Connect With x Programme”. Click the button. You will have the option of registering or logging in. Once the user registered and logged in, he/she will be able to partake in the benefits that the Loyalty Box has to offer. Note that points will only be earned after a successful transaction has taken place.

Appendices

Revisions

Editor	Date	Comments
Keagan Gradidge	2015-05-22	Initial Version (v1.0)
Keagan Gradidge	2015-07-17	Info on LB setup